



water
authority of
fiji

Clean Water & Sanitation for a Better Life

STATEMENT OF CORPORATE INTENT

2024-2025





1. Message from CEO

On behalf of the Board, Executive Management team and staff, it is my profound pleasure to present WAF's Statement of Corporate Intent for the financial year 2024-2025.

Since our establishment on 1 January 2010, WAF is proud of the important and significant contribution we make to the health, wellbeing and prosperity to all Fijians. WAF provides water services to a population of over 880,000 Fijians across the country; and has been unwavering to be committed as the trusted provider of quality water services.



At WAF, we are committed to building trusted and long-lasting relationships with our customers, stakeholders, partners, and the communities that we serve in order to achieve a sustainable, resilient and prosperous future for Fiji Islands.

This Statement of Corporate Intent (SCI) sets out how WAF intends to fulfil its vision to be trusted by all Fijians for exceptional performance every day. WAF has implemented a holistic approach in order to support a sustainable water sector that is in accordance with WAF's strategic priorities capturing the eight (8) key focus areas. They are:

1. Non Revenue Water
2. Asset Management
3. Wastewater Management & Environment
4. Catchment & Water Sources
5. Customer Services
6. Completion of State Owned Enterprise & Reform
7. Financial Management
8. Automation

A major highlight for this financial year was the successful launching of the Water Sector Strategy 2050 (WSS2050) in April 2024. The event marked a pivotal moment for Fiji's commitment to ensuring sustainable & resilient water & sanitation services for its citizens over the next 3 decades. Furthermore, the Government's National Development Plan 2025-2029 and Vision 2050 was recently launched in September 2024 which aims to respond to the pressing global, regional and national challenges and enhance developments across various sectors in Fiji. Under the section 7.3 (Water and Wastewater) the NDP articulates uplifting social wellbeing and bringing sustainable prosperity to all Fijians by increasing access to clean water and sanitation for our citizens. The NDP elaborates on water and sanitation goals, policies, and planned strategies in order to improve the quality of access to water and sanitation services particularly in rural areas and intermittent water supply areas across the country.

Our SCI reaffirms our commitment to engage with all our stakeholders to work together so that we can meet the challenges of today and tomorrow.



Contents

1.	Message from CEO	3
2.	Introduction	6
3.	Legal Framework	6
4.	Strategic Overview	
4.1	Roles and Responsibilities	7
4.2	About us- our area of responsibility	8
5.	Operating Environment	9
6.	Statement of Performance Expectation	10
7.	Budget	11
7.1	Operating Budget (OPEX)	12
7.2	Capital Budget (CAPEX)	13

2. Introduction

The Statement of Corporate Intent presents our key activities, objectives, deliverables, financial and non-financial targets, accounting policies, and intentions of WAF for this financial year 2024/2025. The SCI objectives are aligned with our Water Sector Strategy 2050 and the Government's National Development Plan and Vision 2050.

The strategic Outcomes under the Water Sector Strategy 2050 Plan is aimed at taking progressive steps towards water and sanitation infrastructure development and capacity building to be able to meet future demands from all Partners, Stakeholders, Communities and Fijians. WAF shall work in collaboration with these partners to make this strategy a reality for all Fijians.

The Statement of Corporate Intent is a requirement pursuant to Section 22 of the WAF Act 2007.

3. Legal Framework










WAF is guided by the following acts, policies and legislations:

- a) United Nations Sustainable Development Goals (SDG 6 Clean Water and Sanitation); Ensure availability and sustainable management of water and sanitation for all
- b) Fijian Constitution 2013 Sections 35 and 36 – to provide all Fijians proper sanitation and access to clean and safe water.
- c) National Development Plan 2025-2029 and Vision 2050, Section 7.3 (Water and Wastewater)
- d) WAF Act 2007
- e) National Infrastructure Investment Plan (NIIP)
- f) Other secondary laws and policies:
 - i. Climate Change Act 2021;
 - ii. Rural Water and Sanitation Policy 2021;
 - iii. Environment Management Act 2005;
 - iv. iTaukei Lands Trust Act 1940;
 - v. Mining Act 1978; vi. Land Use Act 2010;
 - vii. Mining Act 1965;
 - viii. Public Health Act 1935;
 - ix. Rivers and Streams Act 1880;
 - x. Rural Land-Use Policy;
 - xi. National Climate Change Policy 2018–2030;
 - xii. Fiji Forest Policy 2007;
 - xiii. Fiji Food and Nutrition Policy 2008; and
 - xiv. The National Disaster Risk Reduction Policy 2018–2030

4. Strategic Overview

4.1. Roles and Responsibilities

WAF is mandated by its Act to deliver the following:

- 01** Harvest, treat and reticulate water for supply to its customers 
- 02** Comply with standards in relation to the supply and quality of water in its water system 
- 03** Collect, transport, treat and discharge wastewater 
- 04** Establish, operate and maintain systems for the provision of water and sanitation services 
- 05** Maintain any state assets transferred to and vested in it by the government pursuant to the WAF Act 2007 or any other written law 
- 06** Provide technical or expert advice to any other person on matters relating to its functions and powers 
- 07** Progressively achieve economic viability in the provision of water supply and sanitation services 
- 08** Be environmentally responsible in the performance of all its activities 
- 09** Assist in protecting managing and conserving water resources 
- 10** Assist in the formulation and implementation of national policies or urban and rural land use planning relating to the use and control of water bodies and resources 

Our Key Facts

About us

We operate under a range of legislative and regulatory instruments, including:

- Water Authority of Fiji Act 2007
- Constitution 2013
- Land Transfer Act 1971
- Environment Management Act 2005
- Financial Management Act 2004
- Finance Instructions 2010
- Employment Relations Act 2007
- Accident Compensation Act 2017
- Health and Safety At Work Act 1996

Our Coverage:

Water

- National – 82%
- Urban – 98%
- Rural – 58 %

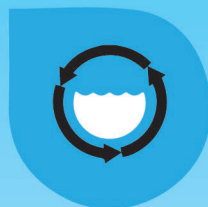
Wastewater:

- Urban 28% - 127,881 Population



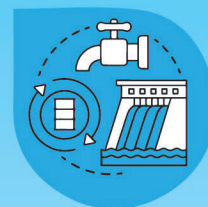
160,521

Number of Water Connections



51

Water Treatment Plants/ Facilities



70

Water Sources



132

Reservoirs



4232.86

Water Distribution Length (km)



33,610

Number of Wastewater connections



11

Wastewater Treatment Plants



185

Wastewater Pumpstations



835.67

Wastewater Distribution Length (km)



36

WAF Depots



Key facts

Provided water and sanitation services to more than 880,000 people annually
Approximately treated 132,912 mega litres of drinking water annually
Treated over 21,000 mega litres of sanitation annually

5. Operating Environment

a) Environmental Responsibility

- Continue to explore alternative and more efficient and effective energy sources and options.
- We will work towards the reducing sewerage overflows into waterways

b) Commercial Reliability

- Work on business model to progressively achieve financial viability.
- Achieve efficiency across all business unit operations to ensure that our customers receive high levels of service.
- Maintain a robust debt recovery process that is fair and reasonable and is audited on an annual basis.

c) Water Conservation

- Identify the level of water conservation to optimize future investments on behalf of our customers.
- Reduce leakage from our water mains.
- Provide water conservation information for our customers to help manage their water bills.
- Balance the costs of maintaining infrastructure.

d) Service Reliability and Quality

- Deliver levels of service that rate WAF high.
- Enhance the customer experience.
- Building on improving water quality.

e) Social Responsibility

- Continue free water allowance for vulnerable household.
- Building employment brand towards becoming an Employer of Choice.
- Enhance WAF's safety culture to minimize risk.

f) Climate Resilience

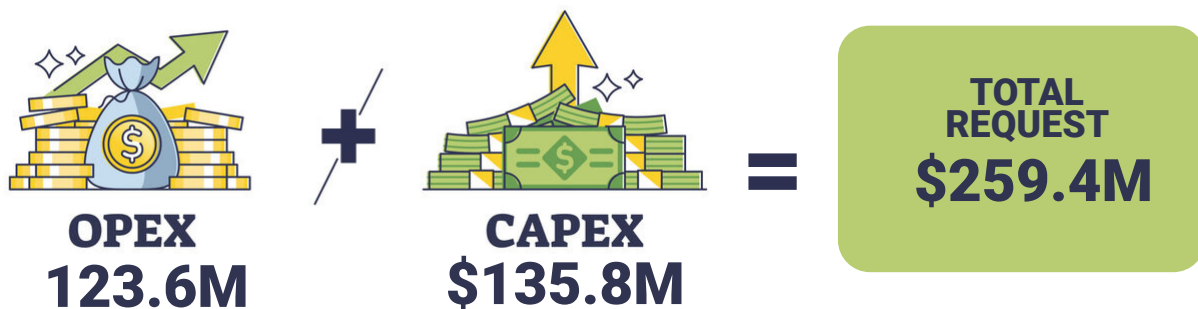
- Consider climate resilience in infrastructure design.
- Diversifies water sources in Suva Nausori.
- We are committed to becoming a net-zero emission utility by 2050 and reducing our greenhouse gas emissions and building resilience into our systems.

6. Statement of Performance Expectation



7. Budget

The Fiji Government is committed to achieve a 24/7 provision of water and sanitation services. The Authority has been allocated a total budget of \$259.4 million. \$123.6 million for Operational Expenditure and \$135.8 million for Capital Expenditures.



This budget allocation is targeted towards the upgrading of WAF's existing water and sanitation infrastructures, to improve WAF's service sustainability through an efficient, safe and robust water supply system, improve sanitation to urban areas, increase service coverage, and to improve existing water & sanitation treatment capacity and process



7 .1. Operating Budget (OPEX) 2024 - 2025

The table below details Opex budget allocations:

Activity	Budget (\$)
Salaries	31,186,163.50
Staff Related Costs	1,323,057.00
Telecommunications	1,000,000.00
Computer Expenses	3,500,000.00
General Administration Expenses	7,200,000.00
Electricity	26,000,000.00
Chemicals	6,364,266.00
Fuel and Oil	5,000,000.00
Repair and Maintenance of Wastewater Treatment Plants	15,000,000.00
Plant Hire	12,500,000.00
Vehicle Fleet	1,500,000.00
OHS Expenses	1,000,000.00
VAT	111,573,487
	12,058,098
Total WAF	123,631,585



CAPEX

7.2. Capital Budget (CAPEX) 2024 - 2025

The table below details Capex Budget allocation and how the Authority plans the implementation of capital project in the country.

	Capital Grant	Budget (\$)
Water Programme	Water Programme Water Sources and Water Treatment Plants Water Distribution System Project Integrated Meter Management (Meter Replacement) Non Revenue Water Reduction Project Engagement of Project Officers for Operations - 1 Year	82,274,100.4 11,107,534.1 58,666,566.3 6,500,000.0 5,000,000.0 1,000,000.0
Wastewater Programme	Wastewater Programme Wastewater Treatment Plant Improvement and Upgrade of Wastewater Distribution System	8,507,980.9 1,582,569.0 6,925,411.9
Asset Management Programme	Water Catchment Management Programme Relocation of Existing Water and Wastewater Pipeline - FRA Road Works Purchase of Office Equipment, OHS Tools and Equipment WAF Facilities Upgrade Land Acquisition Environment Management	8,542,500.0 350,000.0 2,200,000.0 450,000.0 422,500.0 5,000,000.0 120,000.0
Digital Transformation	Digital Transformation Programme Electrical Upgrading Project ICT Infrastructure Upgrade GIS	5,355,342.0 4,082,842.0 822,500.0 450,000.0
Emergency Response Programme	Emergency Response Programme Electrical Upgrading Works Emergency Response Contingency	8,600,000.0 1,100,000.0 7,500,000.0
Rural Programme	Rural Programme Rural Water Supply Scheme Rainwater Harvesting System Rural Water Carting to Non Metered Areas	7,541,000.0 2,116,000.0 1,425,000.0 4,000,000.0
Special Funded Programme	Special Funded Programme Local Funding – Urban Water Supply and Wastewater Management Project EIB Direct Payments - U Water/ Supply and WW /Management Project GCF Grant – Urban Water Supply & Wastewater Management Project Direct Payments – Urban Water Supply and Wastewater Management Project – ADB	15,000,000.0 9,250,000.0 2,150,000.0 1,250,000.0 2,350,000.0
	Total Government Capital Grant Total Capital Projects	135,820,923.3 135,820,923.3



Clean Water & Sanitation for a Better Life

